



Privacy Policy

This section is about your rights regarding the collection, use, and disclosure of personal data that the Engadin St. Moritz Mountains AG stores and processes about you when using the Winterolymp St. Moritz app (“APP”). The Personal Information that we collect is used for providing and improving the App. We will not use or share your information with anyone except as described in this Privacy Policy.

For a better experience while using our App, we may require you to provide us with certain personally identifiable information, including but not limited to your device’s camera for Augmented Reality (AR) features and your current location. The information that we request will be retained by us and used as described in this Privacy Policy.

LOG DATA

Whenever you use our App, in a case of an error in the App we collect data and information (through third party products) on your device called Log Data. This Log Data may include the following information:

General personal details	Full name, e-mail
Identifiers	Password and/or Facebook account
Online data	device Internet Protocol (“IP”) address, device name, operating system version, location information, time and date of use
Client data:	Location(s) unlocked, experience(s) played, Achievement(s) unlocked

SERVICE PROVIDERS

We may employ third-party companies and individuals due to the following reasons: To facilitate our App; To provide the App on our behalf; To perform App-related services; or To assist us in analyzing how our App is used. We want to inform users of this App that these third parties have access to your Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

MODIFICATION OF PERSONAL DATA

You have the option at any time to modify your personal data. When logged into your account in the App, select “Account” in the main menu, and tap on the top-right icon. You then have the possibility to either modify the e-mail address you signed in with, and/or your password.

Should you require any other modification of your account, please write an e-mail to marketing@mountains.ch with the subject: ‘Rectification of personal data’. If you already have an open ticket with our support team regarding your data, please continue replying to the emails from our colleagues there.

ERASURE OF PERSONAL DATA

You have the option at any time to erase your personal data. When connected to your account in the App, select “Account” in the main menu, and “Delete my Account”. All your personal information will then be erased from our servers.

SECURITY

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

CHILDREN’S PRIVACY

This App do not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to do necessary actions.

CHANGES TO THIS PRIVACY POLICY

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

CONTACT

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us.

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